

**August 22, 2024**

Cedric Hudson  
Director Planning & Sustainability  
Government Services Center  
178 Sams Street  
Decatur, Georgia, 30030

**RE: 2<sup>nd</sup> Follow-Up on the Status of Management Action Plans – Infor Public Sector (Hansen) IT General Controls Audit - Audit Report No. IA-2021-015-IT**

Dear Mr. Hudson

As required by DeKalb County, Georgia – Code of Ordinances/Organizational Act Section 10A- Independent Internal Audit (I), I have attached the Office of Independent Internal Audit’s report on the status of management actions taken to address the findings contained in the referenced audit report. The conclusions in this follow-up report are limited to the implementation status and not the effectiveness of the completed action plans, which may be assessed in a future audit.

**Status of Audit Findings**

Based on our review of management responses to the findings, the current status is outlined in the table below. Management is continuing to work on completing the corrective action plans, which are now expected to be completed by the end of the third quarter of 2024.

<b>Finding No.</b>	<b>Report Finding</b>	<b>Status at Follow-up March 04, 2024</b>	<b>Status at 2nd Follow-up August 21, 2024</b>
1	The Application's Password Configuration Does Not Align with The County's Password Policy	Partially Complete	Closed
2	Existence Of Dormant User Accounts on The Hansen Application	Open	Partially Complete
3	Unauthorized Hansen Access by New Users	Open	Closed
4	Users And Roles' Privilege Assignment Need Review	Open	Partially Complete
5	Superuser User Roles' Assignment to User Accounts Needs Review	Open	Closed
6	Hansen Audit Logs' Use Needs Optimization	Open	Open
7	Hansen Incident Tickets Not Resolved Timely	Open	Open
8	Contract Management Processes Need Improvement	Partially Complete	Partially Complete
9	The Hansen Application Patch Management Needs Improvement.	Partially Complete	Partially Complete

Please contact me if you require additional information.

Sincerely,

*Lavois Campbell*

**Lavois Campbell, CIA, CISA, CFE, CGA-CPA**

Chief Audit Executive

cc. Michael L. Thurmond, Chief Executive Officer

Robert Patrick, Board of Commissioners District 1

Michelle Long Spears, Board of Commissioners District 2

Steve Bradshaw, Board of Commissioners District 4

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