



Residential Service Notification for Noncompliance OR Special Collection Fees

Service Address



***Noncompliant**

Unapproved container
Overflowing roll cart
Excess garbage bags



***Noncompliant**

Contaminated recycling
(contains unapproved
recyclable items)



****Landlord evictions;
improperly prepared or
large volumes of garbage;
excess bags on the top or
side of the roll cart**



Fee required



****Construction and
demolition material (No dirt,
concrete, bricks, or rocks)**



Fee required



****Commingled
pile**



Fee required



****Unflattened boxes
(any number) and
more than 10
flattened boxes**



Fee required



****Tree limbs cut by hired or
professional contractors**



Fee required



****Improperly prepared or
large volumes of yard
trimmings**



Fee required



****Logs/limbs too large
or improperly cut;
tree parts greater than
3" in diameter**



Fee required

***Only county-provided garbage and recycling roll carts will be serviced.**

****Special collection fee required. Fees must be paid prior to service.**

**To ensure damaged roll carts are repaired in a timely manner, submit a repair
request at www.dekalbsanitation.com**

For DSWM use only

Completed by: _____

Collection lot: _____ Date: _____



Residential Collection Procedures



Household garbage – place in secure plastic bags prior to placing in roll cart; **no loose garbage; lid must be fully closed; no excess/overflow bags on the top or side of roll carts; only county-provided roll carts are serviced.**



Recyclable materials – loosely placed in roll cart; **acceptable plastics - 1 and 2 ONLY**; visit www.dekalbsanitation.com for acceptable materials; **only county-provided roll carts are serviced.**



Boxes – must be flattened (10 or less) or a special collection fee will apply.



Yard trimmings – biodegradable bags or approved containers up to 40 gallons; no plastic bags; limbs and brush must be four feet or less in length, bundled and tied; **large volumes of yard trimmings, or tree parts greater than 3” require a special collection fee.**



Collection day procedures – roll carts and yard trimmings containers placed curbside by 7 a.m. and removed by 7 p.m.



Bulky items – household appliances and furniture only; schedule collection at www.dekalbsanitation.com.



Special collections – **prepaid fee required**; excess/overflow garbage bags; large volumes of garbage and yard trimmings; improperly prepared yard trimmings; tree parts; commingled piles; flattened boxes (more than 10); unflattened boxes (any number); schedule payment and collection at www.dekalbsanitation.com.



Prohibited materials – needles; batteries; dirt; rock; concrete; automobile bodies and parts; liquids of any kind; hazardous materials; tires.