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FOR IMMEDIATE RELEASE

June 2, 2016

DeKalb County Utility Customer Operations Launches New Customer Portal

DECATUR, GA – DeKalb County water and sewer customers can pay their bills more easily through a new online customer portal.

The DeKalb County Utility Customer Operations Center, which handles water and sewer billing, announces the launch of its new online customer portal, which can be accessed by going to www.dekalbwatershed.com and clicking on the “Pay Your Water/Sewer Bill” button.

In addition to allowing customers to make online payments, the user-friendly portal provides customers improved visibility of statements and payment history.

The new website’s landing page includes important information such as hours of operation and locations of the DeKalb County Utility Customer Operations Center, as well as information about alternative payment methods and locations, and a link to the DeKalb County Department of Watershed.

The Utility Customer Operations Center encourages all residents to visit the new site, sign up, bookmark and begin navigating through the new customer portal.

The new portal is part of the Utility Customer Operations Center’s enduring commitment to provide best-in-class service.

For more information, visit the DeKalb County Department of Watershed Management website at www.dekalbwatershed.com or call 404-378-4475.

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